



SAVIO DIAS
Hospitality Services &
Operational Solutions

#letsmakeithappen



Food and Beverage
Services Implementation

Guest Feedback and
Satisfaction Index

Facility Management &
Recruitment Consultancy

Event Plannings
& Roll out

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ABOUT US



SAVIO DIAS
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Operational Solutions

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Savio Dias Hospitality & Operation Solutions

With a focus on helping businesses thrive, we provide comprehensive solutions tailored to your unique needs. Whether you're launching a new restaurant, revamping your menu, or optimizing your operations, we have the experience and insight to guide you every step of the way.

We provides all hospitality-related services & solutions to make businesses successful. Savio has earned exposure of almost three decades in the region, operating with various concepts and sound experience in managing associates of diverse nationalities, starting from entry-level in hospitality to a humble senior management position.

OUR MISSION

We are offering unparalleled expertise in the food and beverage industry. Focusing on helping businesses thrive, we provide comprehensive solutions tailored to your unique needs.

OUR VISION

Our strategies are not just about immediate gains; we help you build a foundation for long-term growth.

OUR MOTTO

We fulfill every promise we make – because that's how we keep our clients, so we can have a strong and trustful long lasting business relationship.



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SERVICES



Food and Beverage Services Implementation

We provide top-tier food and beverage services, including menu planning, kitchen management, and staff training. Whether it's fine dining, room service, or event catering, we focus on delivering culinary excellence and exceptional service.



Facility Management & Recruitment Consultancy

Event planning and management services for weddings, corporate events, and special occasions. Our team handles everything from venue setup and catering to guest coordination and entertainment, ensuring a flawless event experience.



Guest Feedback and Satisfaction Index

Implement systems to gather and analyze guest feedback, helping you continuously improve your services. Our focus is on enhancing guest satisfaction and building loyalty.



Event Plannings & Roll out

Event planning and management services for weddings, corporate events, and special occasions. Our team handles everything from venue setup and catering to guest coordination and entertainment, ensuring a flawless event experience.

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SERVICES



For Start-ups

Concept Development

Working with clients at the earliest stage of the project: understanding their aims, the essence of the concept and its viability.

Business Modelling

Setting out anticipated operating budgets for different volumes of business; space and staffing requirements; sales projections and expected net returns

Operational Planning

Ensuring that the style, space, and visual design of the project are balanced with operational needs; specifying services and equipment to enhance efficiency

Menu development and production planning

Evaluating food and beverage products; workshop-testing menu proposals to define procedures and quality; menu creations

Procurement

Sourcing food and beverage products; engaging suppliers.

Implementation

Hands-on integration of all elements of service and kitchen operations to ensure ideal workflow; implementation of visual branding (e.g. uniforms, menus, napkins)



SERVICES

Continued support

Handholding in any or all of the above areas, for as long as the client wishes.

Recruitment

Assembling the right team with the ideal mix of skills, personalities, and local or international experience.

HR Services

Advising on HR best practices; establishing salaries, policies & procedures; writing job descriptions & effective staff training.



For Existing Operations

Performance Audit

A holistic study of the entire business, Front of House and Back of House; pinpointing the problems and quantifying the impact each has on the overall operation and the P&L.

Business Modelling

Propose necessary changes; cost of changes; the impact of changes on sales projections and expected net returns.

Implementation

Managing and integrating the necessary changes, whether in specific FOH or BOH areas (e.g. procurement, operating costs, workflow procedures, recruitment, HR, training) or a complete overhaul of your operating model.

Progress Audits

Establishing protocols and cycles for review of actual performance against targets; specifying further improvements if needed.



SERVICES

Continued support

Handholding, for as long as the client wishes.



Other Services

Recruitment & Trainings

Providing ideally qualified candidates for all staffing needs, from single positions to full, well-balanced teams, Trainings on the job & off the job with H&S, Basic Food Hygiene & PIC

HR Services

Establishing salaries, policies & procedures; writing job descriptions & staff training.

Operational Audits

Managing and integrating the necessary changes, whether in specific FOH or BOH areas (e.g. procurement, operating costs, workflow procedures, recruitment, HR, training) or a complete overhaul of your operating model.

Mystery Audits

Tailor-made programs, running over a defined period, to identify specific aspects of the customer experience.

Event Planning & Management

Tailor-made F&B operations for large-scale events; packages including Front of House and Back of House

Operational Planning

Identifying and modeling the optimal mix of F&B and entertainment offers in new developments, to produce a desired financial return to the developer and attract the desired client profile, in the long term.

Franchise Modelling



WHY CHOOSE US

Proven Expertise



Our services and solutions are backed by decades of hands-on experience in the food and beverage sector, from preopening to healthy functional operations.

Comprehensive Services



From concept development and menu design to staff trainings and cost management, we offer a full suite of services to ensure your success.

Future-Focused



Our strategies are not just about immediate gains, we help you build a foundation for long-term growth.

CONTACT



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